

Transcript: Pearl

Rojas-5299208597192704-6308469540306944

Full Transcript

Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who else am I speaking with? Uh, this is Brittany Biggs, B-E-G-G-S. And how can I assist you? Um, I was just needing to get like my insurance number and... Okay, what's the name of the staff agency you work for? Um, it'll be like Work Source. Oh. And what are the last four digits of your social? 8219. I need you to verify your address and date of birth for me. Um, address is 334 Biggs Road, Magazine, Arkansas 72943. Date of birth is 8-26-96. Okay, and what's a good contact number for you? 479-522-3915. Okay, and have you emailed your address brittanybags29@gmail.com? Yes. Okay, and give me one moment to take a look here. Okay, so your coverage is active. And would you want copies of both your cards sent to your email? Uh, yes, please. Okay, so these, um, cards are gonna go, come from info at Benefits in a Card. Oh, okay. They should go to your inbox. If you don't see them in your inbox already try your spam or junk folder and it'll be just a few moments while I get them downloaded and sent to you, okay? Okay. Do you have any questions? Um, no, that'll be it. All righty, thank you so much for calling. You have a great day. Thank you, you too.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who else am I speaking with?

Speaker speaker_1: Uh, this is Brittany Biggs, B-E-G-G-S.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was just needing to get like my insurance number and...

Speaker speaker_0: Okay, what's the name of the staff agency you work for?

Speaker speaker_1: Um, it'll be like Work Source.

Speaker speaker_0: Oh. And what are the last four digits of your social?

Speaker speaker_1: 8219.

Speaker speaker_0: I need you to verify your address and date of birth for me.

Speaker speaker_1: Um, address is 334 Biggs Road, Magazine, Arkansas 72943. Date of birth is 8-26-96.

Speaker speaker_0: Okay, and what's a good contact number for you?

Speaker speaker_1: 479-522-3915.

Speaker speaker_0: Okay, and have you emailed your address brittanybags29@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, and give me one moment to take a look here. Okay, so your coverage is active. And would you want copies of both your cards sent to your email?

Speaker speaker_1: Uh, yes, please.

Speaker speaker_0: Okay, so these, um, cards are gonna go, come from info at Benefits in a Card.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: They should go to your inbox. If you don't see them in your inbox already try your spam or junk folder and it'll be just a few moments while I get them downloaded and sent to you, okay?

Speaker speaker_1: Okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: Um, no, that'll be it.

Speaker speaker_0: All righty, thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you, you too.