

Transcript: Pearl

Rojas-5271389390553088-4521459847839744

Full Transcript

Good afternoon. Thank you for calling Gunner's Center Card. My name is Pearl. May I have a message for you? Yeah, Marvly. And how can I assist you? I'm calling to get the information I will need to get my, uh, s- uh, to be able to use my insurance that I have with you guys. Okay. What's the name of the staffing agency you work for? Crown. And the last four digits of your social? 0198. All right. And if you can confirm your address and date of birth for me. 1070 Riverdale Walk, 63141 St. Louis, Missouri. And my birthday is 04-14-1992. Okay. Can I have your phone number as 314-827-9919? Yes. Can I have your email address as marvlytiara at yahoo.com? Yes. Okay. So I have you only enrolled in TRX for employee's child. Mm-hmm. And it looks like a deduction hadn't started. So you should get tax. It hasn't started? Is there a reason why it hadn't started? I wouldn't be able to say. We're not part of the staffing agency, so I'm not... I don't have access to payroll. But it says on your end that it has not started? Correct. Correct. Okay. Thank you.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Gunner's Center Card. My name is Pearl. May I have a message for you?

Speaker speaker_1: Yeah, Marvly.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I'm calling to get the information I will need to get my, uh, s- uh, to be able to use my insurance that I have with you guys.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: Crown.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 0198.

Speaker speaker_0: All right. And if you can confirm your address and date of birth for me.

Speaker speaker_1: 1070 Riverdale Walk, 63141 St. Louis, Missouri. And my birthday is 04-14-1992.

Speaker speaker_0: Okay. Can I have your phone number as 314-827-9919?

Speaker speaker_1: Yes.

Speaker speaker_0: Can I have your email address as marvlytiara at yahoo.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So I have you only enrolled in TRX for employee's child.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And it looks like a deduction hadn't started. So you should get tax.

Speaker speaker_1: It hasn't started? Is there a reason why it hadn't started?

Speaker speaker_0: I wouldn't be able to say. We're not part of the staffing agency, so I'm not... I don't have access to payroll.

Speaker speaker_1: But it says on your end that it has not started?

Speaker speaker_0: Correct. Correct.

Speaker speaker_1: Okay. Thank you.