

Transcript: Pearl

Rojas-5264313875349504-4951604889829376

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Hill. Who are you speaking with? Uh, Arnold Haislip. And how can I assist you? Um, yes, ma'am. I'm trying to cancel the benefits on the... Well, I just started this job and through the temp agency. Okay. And what's the name of the staff agency you work for? Search. Okay, bear with me. What are the last four digits of your Social? Uh, 9369. All righty. Can you repeat your name for me? You kind of broke up. What was that? I'm sorry. If you can repeat your name for me. Arnold Haislip. H-a-i-s-l-i-p. How long have you been working with Search? Uh, I just started last week. Okay. So they haven't sent us your information yet, so we can do one of two things. I can create an account today, but I will need your n-... your full Social name, address, date of birth, phone number. Okay. That's okay? Or we can wait until Search sends the information. They do give you 30 days after your first paycheck to do it. Oh, okay. Yeah. I'll just wait then. Thank you. No problem. Thank you for calling. You have a great day. Mm-hmm. Mm-hmm. Bye-bye.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Hill. Who are you speaking with?

Speaker speaker_1: Uh, Arnold Haislip.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, yes, ma'am. I'm trying to cancel the benefits on the... Well, I just started this job and through the temp agency.

Speaker speaker_0: Okay. And what's the name of the staff agency you work for?

Speaker speaker_1: Search.

Speaker speaker_0: Okay, bear with me. What are the last four digits of your Social?

Speaker speaker_1: Uh, 9369.

Speaker speaker_0: All righty. Can you repeat your name for me? You kind of broke up.

Speaker speaker_1: What was that? I'm sorry.

Speaker speaker_0: If you can repeat your name for me.

Speaker speaker_1: Arnold Haislip. H-a-i-s-l-i-p.

Speaker speaker_0: How long have you been working with Search?

Speaker speaker_1: Uh, I just started last week.

Speaker speaker_0: Okay. So they haven't sent us your information yet, so we can do one of two things. I can create an account today, but I will need your n-... your full Social name, address, date of birth, phone number.

Speaker speaker_1: Okay.

Speaker speaker_0: That's okay? Or we can wait until Search sends the information. They do give you 30 days after your first paycheck to do it.

Speaker speaker_1: Oh, okay. Yeah. I'll just wait then. Thank you.

Speaker speaker_0: No problem. Thank you for calling. You have a great day.

Speaker speaker_1: Mm-hmm. Mm-hmm. Bye-bye.