

## **Transcript: Pearl**

**Rojas-5243445888335872-5347835739553792**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, there. This call is for Miss Walker. My name is Pearl calling on behalf of your staffing agency, MAU. We're processing healthcare enrollment forms, and on your form you chose two plans that can be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the time you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make a change in plan. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hi, there. This call is for Miss Walker. My name is Pearl calling on behalf of your staffing agency, MAU. We're processing healthcare enrollment forms, and on your form you chose two plans that can be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the time you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make a change in plan. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent will be able to help you with this enrollment process. Thank you and have a great day.