

Transcript: Pearl

Rojas-5224072112947200-6721932830621696

Full Transcript

Good morning. Thanks for calling Benefits in a Card. My name is Pearl. Who would I like the pleasure of speaking with? Marlon Harper. And how can I assist you? Uh, yes, ma'am. Uh, I, um, I work with People's Partner's personnel out of Gainesville, Georgia, and I spoke with a young man about maybe a couple weeks ago about the, um, getting the, getting the benefit. But what I, what I told him was, uh, well I already got medical and I wanted to know if I could just get general vision. I think he set me up or something, but at the time I didn't have the, my new address so he told me he can just go on and do it with my, with the, uh, with the old address just to start the process. So what I told him I was gonna do, 'cause I'm having problems getting the mailbox key... Anyways, to make a long story short, I need to know have, uh, do I have time to get that mailbox before you send me some information? Or could I just get it right away on email? Yeah, as soon as- Um, I guess it'll be mail, but, uh... Go ahead. Yeah. As soon as you see that, as soon as you see that first deduction, if you, um, the following G- Monday you become active, or the Monday after we receive it with Partners Personnel. So, uh, after you see that first deduction it's still gonna be, um, another week before you get that card. Um, and then you can always give us a call on Wednesday of the f- the week after we receive the deduction, or, and we can send it to you via email or we can, we can have them to be sent to the new address, um, however you prefer. You just have to wait till the week after we receive your first deduction. Okay, ma'am. That'll work then. Thank you. No problem. Have a great day. Same to you then. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thanks for calling Benefits in a Card. My name is Pearl. Who would I like the pleasure of speaking with?

Speaker speaker_1: Marlon Harper.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Uh, yes, ma'am. Uh, I, um, I work with People's Partner's personnel out of Gainesville, Georgia, and I spoke with a young man about maybe a couple weeks ago about the, um, getting the, getting the benefit. But what I, what I told him was, uh, well I already got medical and I wanted to know if I could just get general vision. I think he set me up or something, but at the time I didn't have the, my new address so he told me he can just go on and do it with my, with the, uh, with the old address just to start the process. So what I told him I was gonna do, 'cause I'm having problems getting the mailbox key... Anyways, to make

a long story short, I need to know have, uh, do I have time to get that mailbox before you send me some information? Or could I just get it right away on email? Yeah, as soon as- Um, I guess it'll be mail, but, uh... Go ahead.

Speaker speaker_0: Yeah. As soon as you see that, as soon as you see that first deduction, if you, um, the following G- Monday you become active, or the Monday after we receive it with Partners Personnel. So, uh, after you see that first deduction it's still gonna be, um, another week before you get that card. Um, and then you can always give us a call on Wednesday of the f- the week after we receive the deduction, or, and we can send it to you via email or we can, we can have them to be sent to the new address, um, however you prefer. You just have to wait till the week after we receive your first deduction.

Speaker speaker_1: Okay, ma'am. That'll work then. Thank you.

Speaker speaker_0: No problem. Have a great day.

Speaker speaker_1: Same to you then. Bye-bye.