

## **Transcript: Pearl**

**Rojas-5197894193299456-4556776992718848**

### **Full Transcript**

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who have I just been speaking with? Hello. Good afternoon, Carla, Miss Carla. So I, I missed a call from this number so I tried to call you back. Okay. Do you work for a staffing agency? No. You don't work for a temporary agency? No. Okay. Then you can just disregard the call. We take... We assist with, um, healthcare coverage for staffing agencies. Oh. You're looking... I'm sorry. You are looking for who? I, I wouldn't be able to, to know, um, who called you. Sorry. Did, did they leave a voicemail? If you works for a staffing agency, I would be able to tell you what the call was about but since you don't work for an agency, I don't have an account for you. Okay. Okay. Uh, I'm not. Okay. Yes, have a great day. Thank you so much for calling. You too.

### **Conversation Format**

Speaker speaker\_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who have I just been speaking with?

Speaker speaker\_1: Hello. Good afternoon, Carla, Miss Carla. So I, I missed a call from this number so I tried to call you back.

Speaker speaker\_0: Okay. Do you work for a staffing agency?

Speaker speaker\_1: No.

Speaker speaker\_0: You don't work for a temporary agency?

Speaker speaker\_1: No.

Speaker speaker\_0: Okay. Then you can just disregard the call. We take... We assist with, um, healthcare coverage for staffing agencies.

Speaker speaker\_1: Oh. You're looking... I'm sorry. You are looking for who?

Speaker speaker\_0: I, I wouldn't be able to, to know, um, who called you. Sorry. Did, did they leave a voicemail? If you works for a staffing agency, I would be able to tell you what the call was about but since you don't work for an agency, I don't have an account for you.

Speaker speaker\_1: Okay. Okay. Uh, I'm not. Okay.

Speaker speaker\_0: Yes, have a great day. Thank you so much for calling.

Speaker speaker\_1: You too.