

## **Transcript: Pearl**

**Rojas-518120655574272-6593080685805568**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mrs. Tesia. My name is Pearl calling from Benefits and Accord, calling on behalf of your staffing agency, the Hospital Faculty Staffing Solutions. We are processing healthcare enrollment forms today, and on your form you chose coverage for coverage, and you chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this point, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agency too will be able to help you with this as well. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi, good afternoon. This call is for Mrs. Tesia. My name is Pearl calling from Benefits and Accord, calling on behalf of your staffing agency, the Hospital Faculty Staffing Solutions. We are processing healthcare enrollment forms today, and on your form you chose coverage for coverage, and you chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this point, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agency too will be able to help you with this as well. Thank you and have a great day.