

## Transcript: Pearl

**Rojas-5174270147215360-5670878022516736**

### Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Hi there, um, this is Ramona. I am a, um, recruiter for MAU, uh, Workforce Solution. I have ■nasked for here that he already signing for the insurance and he's asking me when he's getting his card. Um, how long it take for you guys sending over or... So the cards arrive the end of the week after the first deduction. Uh, after the first week, after the first deduction? After the first- The after the first deduc- The last- Okay. ... the end of the week after the first deduction. The end of the week after the first deduction. Okay, perfect. Perfect. No problem. No problem then. Thank you. No problem. Thank you for having, for calling. Have a great day. Okay. Thank you. Bye.

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker\_1: Hi there, um, this is Ramona. I am a, um, recruiter for MAU, uh, Workforce Solution. I have ■nasked for here that he already signing for the insurance and he's asking me when he's getting his card. Um, how long it take for you guys sending over or...

Speaker speaker\_0: So the cards arrive the end of the week after the first deduction.

Speaker speaker\_1: Uh, after the first week, after the first deduction?

Speaker speaker\_0: After the first-

Speaker speaker\_1: The after the first deduc-

Speaker speaker\_0: The last-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... the end of the week after the first deduction.

Speaker speaker\_1: The end of the week after the first deduction. Okay, perfect. Perfect. No problem. No problem then. Thank you.

Speaker speaker\_0: No problem. Thank you for having, for calling. Have a great day.

Speaker speaker\_1: Okay. Thank you. Bye.