

Transcript: Pearl

Rojas-5173968356294656-6527056128294912

Full Transcript

Hi. Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with? Hi. My name's Sweet. And how can I assist you? I signed up for benefits, um, as I just got hired through NOR Staffing, and I just got my first paycheck today and realized that I don't actually want to sign up for the benefits anymore, so I... Is there a way for me to, like, pull my application or something? Um, I can definitely take a look for you. What's the... You said that you're working for NOR Staffing? Uh, yeah. And what are the last four digits of your Social? Last four is 1758. Repeat your first name for me. Sweet. Sweet? Mm-hmm. And your date of birth? January 20, 1999. Okay. Do you need to confirm your address? 221 Schaffer Street, Number 1, Brooklyn, New York, zip code 11207. Okay. And I have your phone number as 619-829-5879. Yes. And you said you wanted to cancel that enrollment, correct? Yes. All right. I went ahead and got that canceled for you. Is there any other businesses with today? That's all. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi. Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Hi. My name's Sweet.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I signed up for benefits, um, as I just got hired through NOR Staffing, and I just got my first paycheck today and realized that I don't actually want to sign up for the benefits anymore, so I... Is there a way for me to, like, pull my application or something?

Speaker speaker_0: Um, I can definitely take a look for you. What's the... You said that you're working for NOR Staffing?

Speaker speaker_1: Uh, yeah.

Speaker speaker_0: And what are the last four digits of your Social?

Speaker speaker_1: Last four is 1758.

Speaker speaker_0: Repeat your first name for me.

Speaker speaker_1: Sweet.

Speaker speaker_0: Sweet?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: January 20, 1999.

Speaker speaker_0: Okay. Do you need to confirm your address?

Speaker speaker_1: 221 Schaffer Street, Number 1, Brooklyn, New York, zip code 11207.

Speaker speaker_0: Okay. And I have your phone number as 619-829-5879.

Speaker speaker_1: Yes.

Speaker speaker_0: And you said you wanted to cancel that enrollment, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. I went ahead and got that canceled for you. Is there any other businesses with today?

Speaker speaker_1: That's all.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.