

Transcript: Pearl

Rojas-5166984216395776-6091427071606784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who would I like just speaking with? Uh, hi, this is Connor Sampson. And how can I assist you? Uh, I got a text message about being automatically enrolled in the MEC, and I just wanted to make sure I didn't get enrolled into that. Okay. What's the name of the staff agency you work for? Uh, Surge Staffing. And the last four digits of your Social? 5194. Okay. If I can have your address and date of birth. 470 Boca Chica Drive, Zanesville, Ohio. All righty. And your date of birth? 01/29/05. Okay. And your phone number is 220-203-1662? Yep. And I have your email address as fire101701@gmail.com? Yep. All righty. So you already called and opted out in September, so you're good to go. All right. Thank you. No problem. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who would I like just speaking with?

Speaker speaker_2: Uh, hi, this is Connor Sampson.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Uh, I got a text message about being automatically enrolled in the MEC, and I just wanted to make sure I didn't get enrolled into that.

Speaker speaker_1: Okay. What's the name of the staff agency you work for?

Speaker speaker_2: Uh, Surge Staffing.

Speaker speaker_1: And the last four digits of your Social?

Speaker speaker_2: 5194.

Speaker speaker_1: Okay. If I can have your address and date of birth.

Speaker speaker_2: 470 Boca Chica Drive, Zanesville, Ohio.

Speaker speaker_1: All righty. And your date of birth?

Speaker speaker_2: 01/29/05.

Speaker speaker_1: Okay. And your phone number is 220-203-1662?

Speaker speaker_2: Yep.

Speaker speaker_1: And I have your email address as fire101701@gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: All righty. So you already called and opted out in September, so you're good to go.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too.