

Transcript: Pearl

Rojas-5165311658344448-6339956625424384

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is it you're speaking with? Hi. This is, uh, Jaden Scribner. I just wanted to call and cancel my, uh, benefits. Okay. What's the name of the staffing agency you work for? Uh, Integrity Trading out of ... And the last... And the last four digits of your social? 8408. And your date of birth. August 13th, 2001. Um, okay. And you, oh, you said Integrity, correct? Yes. Okay. And if you can confirm your address. 2286 West Ash Street, Laport, Indiana. And I have your phone number as 219-575-1881. Yep. And I have your email address as jaden- Yep. ... with two A's, your last name @gmail.com? Yep. All right. And you said you wanted to cancel your coverage, correct? Yeah. All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but it mostly be two. Okay. Do you have any questions? Nope, that's all. Thank you. Thank you so much for calling. You have a great day.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is it you're speaking with?

Speaker speaker_1: Hi. This is, uh, Jaden Scribner. I just wanted to call and cancel my, uh, benefits.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: Uh, Integrity Trading out of ...

Speaker speaker_0: And the last... And the last four digits of your social?

Speaker speaker_1: 8408.

Speaker speaker_0: And your date of birth.

Speaker speaker_1: August 13th, 2001.

Speaker speaker_0: Um, okay. And you, oh, you said Integrity, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And if you can confirm your address.

Speaker speaker_1: 2286 West Ash Street, Laport, Indiana.

Speaker speaker_0: And I have your phone number as 219-575-1881.

Speaker speaker_1: Yep.

Speaker speaker_0: And I have your email address as jaden-

Speaker speaker_1: Yep.

Speaker speaker_0: ... with two A's, your last name @gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: All right. And you said you wanted to cancel your coverage, correct?

Speaker speaker_1: Yeah.

Speaker speaker_0: All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but it mostly be two.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: Nope, that's all. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a great day.