

## **Transcript: Pearl**

**Rojas-5152855297540096-5454133697363968**

### **Full Transcript**

Your call may be monitored. Or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Springs. My name is Pearl Coleman from Benefits in a Card, calling on behalf of your staff at UNIC, the resource company. We are processing healthcare enrollment forms, and on your form, you left it completely blank. But you didn't choose you don't want coverage either, so we're just calling to confirm whether you needed healthcare coverage or not. At this time, your coverage will be declined. You do have 30 days from the due date of your first paycheck to enroll and make any changes you need. So you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored. Or recorded for quality assurance purposes.

Speaker speaker\_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi, good afternoon. This call is for Mr. Springs. My name is Pearl Coleman from Benefits in a Card, calling on behalf of your staff at UNIC, the resource company. We are processing healthcare enrollment forms, and on your form, you left it completely blank. But you didn't choose you don't want coverage either, so we're just calling to confirm whether you needed healthcare coverage or not. At this time, your coverage will be declined. You do have 30 days from the due date of your first paycheck to enroll and make any changes you need. So you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.