

Transcript: Pearl

Rojas-5147386830831616-6144644682530816

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. May I know who I'm speaking with? Yes, my name is Maria Perez-Pietroski. And how can I assist you? Yes, can you please send me... Let me give you the address where I am. I just spoke with someone but... Okay, the address is 8149 Air Center Court, Orlando. That's the address. And I'm sorry, what can I assist you with? Yes. I need someone to meet me here, please. You know, I got off of work, now I'm late for my other job. You know, it's normal. They have people inside. I've been in Public Storage and they always have people inside. And I spoke with someone yesterday to tell me- Ma'am. ... to be here until 6:00. So- Sorry to interrupt you. We're not a taxi service or car service. No, I have my car with me. I have a brand-new car. That's not what I have. Okay. We- I have my car. We take... We handle healthcare. Oops. My God. I don't need taxi, I have a brand-new car.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. May I know who I'm speaking with?

Speaker speaker_1: Yes, my name is Maria Perez-Pietroski.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes, can you please send me... Let me give you the address where I am. I just spoke with someone but... Okay, the address is 8149 Air Center Court, Orlando. That's the address.

Speaker speaker_0: And I'm sorry, what can I assist you with?

Speaker speaker_1: Yes. I need someone to meet me here, please. You know, I got off of work, now I'm late for my other job. You know, it's normal. They have people inside. I've been in Public Storage and they always have people inside. And I spoke with someone yesterday to tell me-

Speaker speaker_0: Ma'am.

Speaker speaker_1: ... to be here until 6:00.

Speaker speaker_0: So- Sorry to interrupt you. We're not a taxi service or car service.

Speaker speaker_1: No, I have my car with me. I have a brand-new car. That's not what I have.

Speaker speaker_0: Okay. We-

Speaker speaker_1: I have my car.

Speaker speaker_0: We take... We handle healthcare.

Speaker speaker_1: Oops. My God. I don't need taxi, I have a brand-new car.