

## **Transcript: Pearl**

**Rojas-5141056015482880-4637291197939712**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 706-627-7071. Hi, good afternoon. This call is for Mr. Speed . My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose coverage, but then you chose no coverage, I choose not to participate. So we're just calling to see whether you are wanting coverage or not. Um, at the moment, you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need, pending an eligibility review. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent you speak to will be able to help you with this process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 706-627-7071.

Speaker speaker\_1: Hi, good afternoon. This call is for Mr. Speed . My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose coverage, but then you chose no coverage, I choose not to participate. So we're just calling to see whether you are wanting coverage or not. Um, at the moment, you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need, pending an eligibility review. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent you speak to will be able to help you with this process. Thank you and have a great day.