

## **Transcript: Pearl**

**Rojas-5127985262542848-6663472510976000**

### **Full Transcript**

Good afternoon. Thank you for calling Benefits in a Card. My name is . Who do I have the pleasure of speaking with? Um, Kawani Rogers. And how can I assist you? Um, I had a missed call. Um, I was trying to see what benefits in a card, what is that? We are the healthcare administrators for staffing agencies. Do you work for a staffing agency? I do, but I don't think I signed up for anything. Um, which staffing agency do you work for? Hamilton Riker. And did you just recently start? I just started today. So Hamilton Riker gives you 30 days from the date of your first paycheck to enroll in coverage, um, the price of it depends on how many plans you choose and who you choose to cover and something that they deduct from your check every week. You don't have to have it, it's just something that they offer. And you'll receive text messages about it once a week for the first 30 days. Oh, no, ma'am. I want to opt out. Um, Hamilton Riker doesn't have an unenrollment program, so you're good to go. Okay then. Thank you. Thank you for calling. Have a great day. You too.

### **Conversation Format**

Speaker speaker\_0: Good afternoon. Thank you for calling Benefits in a Card. My name is . Who do I have the pleasure of speaking with?

Speaker speaker\_1: Um, Kawani Rogers.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Um, I had a missed call. Um, I was trying to see what benefits in a card, what is that?

Speaker speaker\_0: We are the healthcare administrators for staffing agencies. Do you work for a staffing agency?

Speaker speaker\_1: I do, but I don't think I signed up for anything.

Speaker speaker\_0: Um, which staffing agency do you work for?

Speaker speaker\_1: Hamilton Riker.

Speaker speaker\_0: And did you just recently start?

Speaker speaker\_1: I just started today.

Speaker speaker\_0: So Hamilton Riker gives you 30 days from the date of your first paycheck to enroll in coverage, um, the price of it depends on how many plans you choose and who you choose to cover and something that they deduct from your check every week. You don't have to have it, it's just something that they offer. And you'll receive text messages about it once a week for the first 30 days.

Speaker speaker\_1: Oh, no, ma'am. I want to opt out.

Speaker speaker\_0: Um, Hamilton Riker doesn't have an unenrollment program, so you're good to go.

Speaker speaker\_1: Okay then. Thank you.

Speaker speaker\_0: Thank you for calling. Have a great day.

Speaker speaker\_1: You too.