

Transcript: Pearl

Rojas-5126346044915712-5830007649779712

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Peter. Hi, good afternoon. This call is for Mr. Hopkins. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and the agency BGSF. We are processing healthcare enrollment forms, and your form, you chose coverage but you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Peter.

Speaker speaker_0: Hi, good afternoon. This call is for Mr. Hopkins. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and the agency BGSF. We are processing healthcare enrollment forms, and your form, you chose coverage but you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.