

## **Transcript: Pearl**

**Rojas-5117110731096064-5728063948537856**

### **Full Transcript**

Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This call is for a Miss Taylor. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at HCM&U.; We are processing mail this morning and your benefit card has returned to the office. So we're just calling to confirm your mailing address. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, that would be great and maybe we can help you. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. This call is for a Miss Taylor. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at HCM&U.; We are processing mail this morning and your benefit card has returned to the office. So we're just calling to confirm your mailing address. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, that would be great and maybe we can help you. Have a great day.