

Transcript: Pearl

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Full Transcript

Your call has been forwarded to voicemail. Your call is being recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Durants. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staff at CCMAU. We are processing healthcare enrollment forms, and on your form you chose four plans, medical plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower price two of the four. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call is being recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Durants. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staff at CCMAU. We are processing healthcare enrollment forms, and on your form you chose four plans, medical plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower price two of the four. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.