

Transcript: Pearl

Rojas-5103165606674432-6156600489754624

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits In A Card. My name is Pearl f████████. Who are those I've just been speaking with? Hi, my name is Nayiri Baca. And how can I assist you? I got, um, a text from Partners Personnel to give you guys a call for more info? Okay. Um, Partners Personnel offers healthcare benefits to their employees. Um- Mm-hmm. They give you 30 days from the date of your first paycheck. It's like dental, medical, vision, that kind of stuff. Um- Mm-hmm. The, the cost, it depends on wha- how many plans you choose 'cause they're all separate and- Mm-hmm. ... who you want to cover, and it's something that they deduct from your check every week. Oh, okay. Oh, well, I'm okay. Um, thank you so much. I just wanted to call and see what this was. No problem. 'Cause they kept sending me messages. Okay, yeah, you'll receive a message once a week for the first 30 days. Oh, okay. Thank you so much for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits In A Card. My name is Pearl f████████. Who are those I've just been speaking with?

Speaker speaker_2: Hi, my name is Nayiri Baca.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: I got, um, a text from Partners Personnel to give you guys a call for more info?

Speaker speaker_1: Okay. Um, Partners Personnel offers healthcare benefits to their employees. Um-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: They give you 30 days from the date of your first paycheck. It's like dental, medical, vision, that kind of stuff. Um-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: The, the cost, it depends on wha- how many plans you choose 'cause they're all separate and-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... who you want to cover, and it's something that they deduct from your check every week.

Speaker speaker_2: Oh, okay. Oh, well, I'm okay. Um, thank you so much. I just wanted to call and see what this was.

Speaker speaker_1: No problem.

Speaker speaker_2: 'Cause they kept sending me messages.

Speaker speaker_1: Okay, yeah, you'll receive a message once a week for the first 30 days.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye-bye.