

## **Transcript: Pearl**

**Rojas-5074538477305856-6709371968339968**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your voice is being recorded to, 1-808-091-567 is not available. Please leave your message after the tone . After you have finished your message, just hang up. Or to hear more options, please press one. Hi, can I speak with Clinton Middleton? This call is for Mr. Middleton. My name is Pearl calling from Benefits In A Card, calling on behalf of your staffing agency, BGSS. We are processing healthcare enrollment forms, and on your form you chose a plan but then you also chose no cover to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agency you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your voice is being recorded to, 1-808-091-567 is not available. Please leave your message after the tone . After you have finished your message, just hang up. Or to hear more options, please press one.

Speaker speaker\_2: Hi, can I speak with Clinton Middleton? This call is for Mr. Middleton. My name is Pearl calling from Benefits In A Card, calling on behalf of your staffing agency, BGSS. We are processing healthcare enrollment forms, and on your form you chose a plan but then you also chose no cover to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agency you speak to will be able to help you with this enrollment process. Thank you and have a great day.