

Transcript: Pearl

Rojas-5055460660658176-6074165699985408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, I'm speaking with the resource company. Yes, you are. My name is and this part of the resource company. Oh, the resource company? Yes. Okay. We're processing healthcare enrollment forms and on your form you chose yes cover to choose or participate but you didn't choose any plans. So we're just calling to n- to see if you needed coverage or not. Oh, yeah. They told me I had a couple days, four or five days to decide. Yes, yes, sir. It is limited per se. Yeah, I haven't really read the whole book yet though. I'm still reading the book. Okay. I was trying to decide on which one I want to take. Okay. I was really just making sure because we did receive a form that was blank. Um, but I'll go ahead and they'll see your account that you're still looking over them, the benefit guide and that you'll be in touch as soon as you figure out what plan you're wanting. Yes, ma'am. As soon as I, I pick one I will call this number back. All righty. Thank you so much for attending my call. You have a great day. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, I'm speaking with the resource company.

Speaker speaker_2: Yes, you are.

Speaker speaker_1: My name is and this part of the resource company.

Speaker speaker_2: Oh, the resource company?

Speaker speaker_1: Yes.

Speaker speaker_2: Okay.

Speaker speaker_1: We're processing healthcare enrollment forms and on your form you chose yes cover to choose or participate but you didn't choose any plans. So we're just calling to n- to see if you needed coverage or not.

Speaker speaker_2: Oh, yeah. They told me I had a couple days, four or five days to decide.

Speaker speaker_1: Yes, yes, sir. It is limited per se.

Speaker speaker_2: Yeah, I haven't really read the whole book yet though. I'm still reading the book.

Speaker speaker_1: Okay.

Speaker speaker_2: I was trying to decide on which one I want to take.

Speaker speaker_1: Okay. I was really just making sure because we did receive a form that was blank. Um, but I'll go ahead and they'll see your account that you're still looking over them, the benefit guide and that you'll be in touch as soon as you figure out what plan you're wanting.

Speaker speaker_2: Yes, ma'am. As soon as I, I pick one I will call this number back.

Speaker speaker_1: All righty. Thank you so much for attending my call. You have a great day.

Speaker speaker_2: You too. Thank you.