

Transcript: Pearl

Rojas-5053606199607296-6173377624326144

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what are you speaking with? Uh, my name is Tyler Howard. And how can I assist you? Um, I had enrolled in the benefits through Crown Staffing and I was wondering if I had a card mailed out to me yet or not. Okay. What's the last four digits of your Social? It is 6913. And your address and date of birth. It is 1111, so four ones, New Street, Lot Number Five, Pinckneyville, Illinois 62274. And 12/11/1996. Okay. Now, I have your phone number as 618-417-5205. Yes, ma'am. All righty. And I have your email address as t.howard617@gmail.com? Yes, ma'am. All right. It looks like this is the second week you're active so you should have received a card by now. Um, but I can get one sent to your email if you'd like. Um, that would help out a lot. Okay. I'll definitely get that sent. It's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try a spam or junk folder and it'll be just a few moments while I download it and get that sent to you. Okay? Okay. I appreciate that. No problem. Is there anything else I can assist you with today? No, ma'am. Thank you so much for calling in today. You too. Bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what are you speaking with?

Speaker speaker_1: Uh, my name is Tyler Howard.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I had enrolled in the benefits through Crown Staffing and I was wondering if I had a card mailed out to me yet or not.

Speaker speaker_0: Okay. What's the last four digits of your Social?

Speaker speaker_1: It is 6913.

Speaker speaker_0: And your address and date of birth.

Speaker speaker_1: It is 1111, so four ones, New Street, Lot Number Five, Pinckneyville, Illinois 62274. And 12/11/1996.

Speaker speaker_0: Okay. Now, I have your phone number as 618-417-5205.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. And I have your email address as t.howard617@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. It looks like this is the second week you're active so you should have received a card by now. Um, but I can get one sent to your email if you'd like.

Speaker speaker_1: Um, that would help out a lot.

Speaker speaker_0: Okay. I'll definitely get that sent. It's gonna come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try a spam or junk folder and it'll be just a few moments while I download it and get that sent to you. Okay?

Speaker speaker_1: Okay. I appreciate that.

Speaker speaker_0: No problem. Is there anything else I can assist you with today?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Thank you so much for calling in today.

Speaker speaker_1: You too. Bye.