Transcript: Pearl

Rojas-5002429509451776-4515541078032384

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in the Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, my name is Rodney Hudson. I was trying to opt out, uh- Okay. What's the name of the staffing agency you work for? Uh, the Nelson Company. The Nelson Company? Is that where you applied? You talking about the c- Oh, the staffing place? Uh, Surge. Surge Staffing. And the last four digits of your social? 8690. All righty. Let's take a look. Give me one moment. And what is your address and date of birth? 12/03/1998. And your address? 1310 Mary Jane Avenue. The city and state? Memphis, Tennessee. Can I have your phone number? 901-632-0408. 0408. Yes, ma'am. And your email address azrodneyhudson217@gmail.com? Yes, ma'am. And you said you wanted to opt out, correct? Yes, ma'am. All righty. Well, thank you for opting out. Is there anything I can assist you with? No, that'll be all. Have a great day. Thank you for calling. You too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in the Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Uh, my name is Rodney Hudson. I was trying to opt out, uh-

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: Uh, the Nelson Company.

Speaker speaker_0: The Nelson Company? Is that where you applied?

Speaker speaker_1: You talking about the c- Oh, the staffing place? Uh, Surge. Surge Staffing.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 8690.

Speaker speaker_0: All righty. Let's take a look. Give me one moment. And what is your address and date of birth?

Speaker speaker_1: 12/03/1998.

Speaker speaker_0: And your address?

Speaker speaker_1: 1310 Mary Jane Avenue.

Speaker speaker_0: The city and state?

Speaker speaker_1: Memphis, Tennessee.

Speaker speaker_0: Can I have your phone number? 901-632-0408.

Speaker speaker_1: 0408. Yes, ma'am.

Speaker speaker_0: And your email address azrodneyhudson217@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And you said you wanted to opt out, correct?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. Well, thank you for opting out. Is there anything I can assist you with?

Speaker speaker_1: No, that'll be all.

Speaker speaker_0: Have a great day. Thank you for calling.

Speaker speaker_1: You too.