

Transcript: Pearl

Rojas-5001217353891840-5102175526240256

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Hi, good afternoon. This call is for Mr. Pittman. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Friday Services, just to inform you that I was looking into your accounts again after we spoke and it looks like your coverage did become active today. We prob- we most likely received a deduction later in the afternoon from when we spoke. Your, you should receive your medical card in your email by the end of the week and dental to your residence. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_3: Hi, good afternoon. This call is for Mr. Pittman. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Friday Services, just to inform you that I was looking into your accounts again after we spoke and it looks like your coverage did become active today. We prob- we most likely received a deduction later in the afternoon from when we spoke. Your, you should receive your medical card in your email by the end of the week and dental to your residence. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this process. Thank you and have a great day.