

Transcript: Pearl

Rojas-4982714364018688-5474039765090304

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, this is Mariah Jones. And how can I assist you? Uh, I was just calling to see what this is for because I got an email on my phone about this, so I was just calling to see what it's about. Okay. What did the email say? It says, "Crown Service open enrollment begins now. Sign up for benefits by calling," and then it got the number. Okay. So Crown Services right now is the company open enrollment for healthcare benefits, excuse me, medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose 'cause everything is separate and who you want to cover. This is something that's deducted from your check every week, um...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Uh, this is Mariah Jones.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Uh, I was just calling to see what this is for because I got an email on my phone about this, so I was just calling to see what it's about.

Speaker speaker_1: Okay. What did the email say?

Speaker speaker_2: It says, "Crown Service open enrollment begins now. Sign up for benefits by calling," and then it got the number.

Speaker speaker_1: Okay. So Crown Services right now is the company open enrollment for healthcare benefits, excuse me, medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose 'cause everything is separate and who you want to cover. This is something that's deducted from your check every week, um...