

Transcript: Pearl

Rojas-4967761621467136-6685357773340672

Full Transcript

Hello. This call may be monitored or recorded for quality assurance purposes. Hello? Hi. Hello? Hi there, is this Mr... Hello? Hel- Hello. Hello. Hi, was this Mr. Montgomery? Yes. Hello. Can you hear me? Yeah, I'm hearing you. Hi, my name is Pearl. I'm calling from Benefits Intercard on behalf of your staff agency, um, Superior Trade- uh, Superior- Trades. Yeah. Um, yes. We spoke on the sixth about your ID cards, um, and getting them sent to you. At the moment, the only card that is pop- is your medical card. We did get your death white-num- Yeah. Do what now? And your- Yeah. ... social ID number. Hang on. Can you hear me? Yes. Hello? Can you hear me? Yeah. Hello? Yeah, I'm hearing you. What was that now, about the cards? I heard about the medical card. Um, the other cards weren't ready, but I did get the- the policy numbers for them, and I sent them to you in a email. Um- Okay. ... I'm gonna keep a lookout for the account and as soon as the other cards are ready, I'll get them sent over to you, um, via email. Okay? Okay. Thank you much. No problem. Thank you for attending my call. You have a great day.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: Hello?

Speaker speaker_2: Hi.

Speaker speaker_0: Hello?

Speaker speaker_2: Hi there, is this Mr...

Speaker speaker_0: Hello?

Speaker speaker_2: Hel- Hello.

Speaker speaker_0: Hello.

Speaker speaker_2: Hi, was this Mr. Montgomery?

Speaker speaker_0: Yes.

Speaker speaker_2: Hello. Can you hear me?

Speaker speaker_0: Yeah, I'm hearing you.

Speaker speaker_2: Hi, my name is Pearl. I'm calling from Benefits Intercard on behalf of your staff agency, um, Superior Trade- uh, Superior-

Speaker speaker_0: Trades. Yeah.

Speaker speaker_2: Um, yes. We spoke on the sixth about your ID cards, um, and getting them sent to you. At the moment, the only card that is pop- is your medical card. We did get your death white-num-

Speaker speaker_0: Yeah. Do what now?

Speaker speaker_2: And your-

Speaker speaker_0: Yeah.

Speaker speaker_2: ... social ID number.

Speaker speaker_0: Hang on. Can you hear me?

Speaker speaker_2: Yes.

Speaker speaker_0: Hello?

Speaker speaker_2: Can you hear me?

Speaker speaker_0: Yeah.

Speaker speaker_2: Hello?

Speaker speaker_0: Yeah, I'm hearing you. What was that now, about the cards? I heard about the medical card.

Speaker speaker_2: Um, the other cards weren't ready, but I did get the- the policy numbers for them, and I sent them to you in a email. Um-

Speaker speaker_0: Okay.

Speaker speaker_2: ... I'm gonna keep a lookout for the account and as soon as the other cards are ready, I'll get them sent over to you, um, via email. Okay?

Speaker speaker_0: Okay. Thank you much.

Speaker speaker_2: No problem. Thank you for attending my call. You have a great day.