

Transcript: Pearl

Rojas-4959357315497984-6297200872833024

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure to speak you with? David Bell. And how can I assist you? Um, I'm actually wanting to close the benefits out. Okay. You want to cancel your coverage today? Yes. And what's the name of the staff at EGG work for? Uh, Workforce. And the last four digits of your social? Three, eight, four, nine. All righty. And you said David Bell, correct? Yes. And if you can confirm your address and date of birth? February 7th, 2000, 2812 Independence Street, Fort Smith, Arkansas 72901. All righty. And I have your phone number as 479-259-6013? That's correct. And I've you emailed just as d.bell020700@gmail.com? That's correct. And you said you wanted to cancel your coverage altogether? Yes. All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions. At most it'd be two. Okay. Thank you. Thank you so much for calling. You have a great day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure to speak you with?

Speaker speaker_1: David Bell.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I'm actually wanting to close the benefits out.

Speaker speaker_0: Okay. You want to cancel your coverage today?

Speaker speaker_1: Yes.

Speaker speaker_0: And what's the name of the staff at EGG work for?

Speaker speaker_1: Uh, Workforce.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: Three, eight, four, nine.

Speaker speaker_0: All righty. And you said David Bell, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: And if you can confirm your address and date of birth?

Speaker speaker_1: February 7th, 2000, 2812 Independence Street, Fort Smith, Arkansas 72901.

Speaker speaker_0: All righty. And I have your phone number as 479-259-6013?

Speaker speaker_1: That's correct.

Speaker speaker_0: And I've you emailed just as d.bell020700@gmail.com?

Speaker speaker_1: That's correct.

Speaker speaker_0: And you said you wanted to cancel your coverage altogether?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions. At most it'd be two.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Bye-bye.