

## **Transcript: Pearl**

**Rojas-4957779982467072-4901493026766848**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Hi, good afternoon. This call is for Mr. Johnson. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms and on your form, you chose two plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. You also gave an incorrect year of birth, um, so we just wanted to confirm that information as well. At this moment, you'll be enrolled in the lower-priced plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker\_2: Hi, good afternoon. This call is for Mr. Johnson. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms and on your form, you chose two plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. You also gave an incorrect year of birth, um, so we just wanted to confirm that information as well. At this moment, you'll be enrolled in the lower-priced plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.