

Transcript: Pearl

Rojas-4938530800222208-6104795480801280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 864-342-0291. Hi, this call is for Mr. Mack. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which two plans you're wanting to enroll in. One was a preventative health plan, and one was a medical and preventative health plan built in together. At the moment, you'll be p- enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 864-342-0291.

Speaker speaker_2: Hi, this call is for Mr. Mack. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which two plans you're wanting to enroll in. One was a preventative health plan, and one was a medical and preventative health plan built in together. At the moment, you'll be p- enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.