

Transcript: Pearl

Rojas-4938214684672000-5784809378594816

Full Transcript

Your call has been forwarded to an automated voice messaging system. Jacob Brown. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hi, good afternoon. This call is for Mr. Brown. My name is Pearl calling from MA- from Benefits and a card on behalf of your staff and the AGC MAU. We are processing healthcare enrollment forms and you chose four medical plans that can't be chosen together, and you also chose dental coverage for employee plus family, but we did not receive any dependent information. So at this time, we are just calling to see whether that coverage is for employee plus family or just yourself and which plans you're wanting to enroll in as far as medical. At this time, you'll be enrolled in the lower-priced one of the two, and your dental coverage will be placed to employee only. You do have 30 days from the date of your first c- paycheck to make any changes and add that family d- information on. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Jacob Brown.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Brown. My name is Pearl calling from MA- from Benefits and a card on behalf of your staff and the AGC MAU. We are processing healthcare enrollment forms and you chose four medical plans that can't be chosen together, and you also chose dental coverage for employee plus family, but we did not receive any dependent information. So at this time, we are just calling to see whether that coverage is for employee plus family or just yourself and which plans you're wanting to enroll in as far as medical. At this time, you'll be enrolled in the lower-priced one of the two, and your dental coverage will be placed to employee only. You do have 30 days from the date of your first c- paycheck to make any changes and add that family d- information on. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and

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