

Transcript: Pearl

Rojas-4915782357270528-6251961497337856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Mr. Santee, please. Yes, ma'am. My name is Pearl. I'm calling from Benefits in the Car on behalf of your staff staffing. Yes, ma'am. We spoke on the seventh about having an eligibility done for you to be able to enroll in coverage. Yes, ma'am. So unfortunately, I did get advice back that you're not eligible to enroll in coverage. Um. Okay. So you could either reinstate the NEC preventative health plan you had or you'd have to wait to open enrollment, which is in August. Okay, ma'am. That's fine. All right. Thank you so much for attending my call. You have a great day. All right. Thank you. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Mr. Santee, please.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: My name is Pearl. I'm calling from Benefits in the Car on behalf of your staff staffing.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: We spoke on the seventh about having an eligibility done for you to be able to enroll in coverage.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: So unfortunately, I did get advice back that you're not eligible to enroll in coverage. Um.

Speaker speaker_2: Okay.

Speaker speaker_1: So you could either reinstate the NEC preventative health plan you had or you'd have to wait to open enrollment, which is in August.

Speaker speaker_2: Okay, ma'am. That's fine.

Speaker speaker_1: All right. Thank you so much for attending my call. You have a great day.

Speaker speaker_2: All right. Thank you. You too.