

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits In A Card. My name is Pearl, who can I have the pleasure of speaking with? Sherry Young. And how can I assist you? Um, I might get a, um, message through Megaforce my enrollment for a car-, uh, I guess another card. I don't know if- Can you read me the message from Megaforce? Yeah. It just say, "Enrollment by the card. Open enrollment." Okay. What are the last four digits of your social? 9676. Okay. This is... It, it begins December 7th, I mean December 2nd, but enrollment changed by calling Benefits In A, In A Card at, I guess, the number I just called y'all, y'all at. Oh, yeah. So yeah, Megaforce has open enrollment for, um, healthcare benefits from December 2nd, um, up until the 16th of January. That's when you'll be able to change your coverage or enroll in medical, dental, vision, short-term disability, stuff like that. Um, the price depends on how many plans you choose and who you choose to cover, and it's something that is deducted from your check every week. Um, can you, um, can you say that one more time? Of course. Megaforce has open enrollment coming up from December 2nd until the 16th of January for healthcare benefits; medical, dental, vision, stuff like that. Oh, okay. The price, the price depends on how many people you choose to cover and, um, what plans you choose. And it's something that they deduct from your check every week. Oh, okay. So I had to wait till December 2nd if I wanted to start enrolling in it? Correct. You can either do it over the phone with us, online or you can go see your staff and you can see us fill out a benefits form. Oh, okay, ma'am. Do you have anything else for us? Well,..... All righty. Thank you so much for calling in with your day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits In A Card. My name is Pearl, who can I have the pleasure of speaking with?

Speaker speaker_2: Sherry Young.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, I might get a, um, message through Megaforce my enrollment for a car-, uh, I guess another card. I don't know if-

Speaker speaker_1: Can you read me the message from Megaforce?

Speaker speaker_2: Yeah. It just say, "Enrollment by the card. Open enrollment."

Speaker speaker_1: Okay. What are the last four digits of your social?

Speaker speaker_2: 9676.

Speaker speaker_1: Okay.

Speaker speaker_2: This is... It, it begins December 7th, I mean December 2nd, but enrollment changed by calling Benefits In A, In A Card at, I guess, the number I just called y'all, y'all at.

Speaker speaker_1: Oh, yeah. So yeah, Megaforce has open enrollment for, um, healthcare benefits from December 2nd, um, up until the 16th of January. That's when you'll be able to change your coverage or enroll in medical, dental, vision, short-term disability, stuff like that. Um, the price depends on how many plans you choose and who you choose to cover, and it's something that is deducted from your check every week.

Speaker speaker_2: Um, can you, um, can you say that one more time?

Speaker speaker_1: Of course. Megaforce has open enrollment coming up from December 2nd until the 16th of January for healthcare benefits; medical, dental, vision, stuff like that.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: The price, the price depends on how many people you choose to cover and, um, what plans you choose. And it's something that they deduct from your check every week.

Speaker speaker_2: Oh, okay. So I had to wait till December 2nd if I wanted to start enrolling in it?

Speaker speaker_1: Correct. You can either do it over the phone with us, online or you can go see your staff and you can see us fill out a benefits form.

Speaker speaker_2: Oh, okay, ma'am.

Speaker speaker_1: Do you have anything else for us?

Speaker speaker_2: Well,.....

Speaker speaker_1: All righty. Thank you so much for calling in with your day.

Speaker speaker_2: You too.