

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, my name's, uh, Emmett Chester. And how can I assist you, Mr. Chester? Um, I'm, I'm calling about this open enrollment program you got going. What's, what's that about? Okay. Do you work with a staffing agency? I work for Mega Staffing, yeah. You're with Megaforce. Are you still with them? Yes. Okay. Huh? Just to make sure they are in open enrollment. Bear with me one moment. Where'd you show up on the phone? So, yes, Megaforce Staffing is an open enrollment. What that means is that their employees are eligible to enroll in coverage or make any changes to their plans that they need. They offer medical, dental, vision, short-term disability, plans like that. The price depends on how many plans you choose 'cause everything is separate and who you'd like to cover, and it's something that they deduct from your check every week. Oh, I ain't making that much money. I'll get back with you later. Let me get on to my job then I, I'll call you back. All righty. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Uh, my name's, uh, Emmett Chester.

Speaker speaker_1: And how can I assist you, Mr. Chester?

Speaker speaker_2: Um, I'm, I'm calling about this open enrollment program you got going. What's, what's that about?

Speaker speaker_1: Okay. Do you work with a staffing agency?

Speaker speaker_2: I work for Mega Staffing, yeah.

Speaker speaker_1: You're with Megaforce. Are you still with them?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay.

Speaker speaker_2: Huh?

Speaker speaker_1: Just to make sure they are in open enrollment. Bear with me one moment.

Speaker speaker_2: Where'd you show up on the phone?

Speaker speaker_1: So, yes, Megaforce Staffing is an open enrollment. What that means is that their employees are eligible to enroll in coverage or make any changes to their plans that they need. They offer medical, dental, vision, short-term disability, plans like that. The price depends on how many plans you choose 'cause everything is separate and who you'd like to cover, and it's something that they deduct from your check every week.

Speaker speaker_2: Oh, I ain't making that much money. I'll get back with you later. Let me get on to my job then I, I'll call you back.

Speaker speaker_1: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too.