

Transcript: Pearl

Rojas-4838154794614784-5018105099501568

Full Transcript

The party you are trying to reach- Your call may be monitored- ... is unavailable. ... or recorded for quality assurance purposes. Please leave a message and someone will return your call as soon as possible. Thank you. Hi, good afternoon. This call is for DeMarcus Wilson. My name is from Benefits in a Card, calling on behalf of your staffing agency, BGSS. We are processing healthcare enrollment forms, and on your form you chose coverage, but then you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: The party you are trying to reach-

Speaker speaker_1: Your call may be monitored-

Speaker speaker_0: ... is unavailable.

Speaker speaker_1: ... or recorded for quality assurance purposes.

Speaker speaker_0: Please leave a message and someone will return your call as soon as possible. Thank you.

Speaker speaker_2: Hi, good afternoon. This call is for DeMarcus Wilson. My name is from Benefits in a Card, calling on behalf of your staffing agency, BGSS. We are processing healthcare enrollment forms, and on your form you chose coverage, but then you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.