

## Transcript: Pearl

**Rojas-4819938969436160-4741918338367488**

### Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ■■■. Who did I, who was I speaking with? Anna Muni. Anna, can I assist you? Yes, um, I was calling to, um, to cancel my, uh, insurance. I work for, uh, Surge. And the last four digits of your social? Uh, right, 8625. Okay. And your address and date of birth, please? 8642 South Colfax Avenue, Chicago. Um, and date of birth, September 15th, 2001. And what's the state of that address? Chicago, Illinois, 60617. All righty. And I have your phone number as 312-871-7247? Yeah. And I have your email address as annamuni236 ■■■.com? Yeah. All righty. Well, then I dropped it out. Is there anything else I can assist you with? No, that'd be all. Thank you. Thank you for calling. Have a great day.

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ■■■. Who did I, who was I speaking with?

Speaker speaker\_1: Anna Muni.

Speaker speaker\_0: Anna, can I assist you?

Speaker speaker\_1: Yes, um, I was calling to, um, to cancel my, uh, insurance. I work for, uh, Surge.

Speaker speaker\_0: And the last four digits of your social?

Speaker speaker\_1: Uh, right, 8625.

Speaker speaker\_0: Okay. And your address and date of birth, please?

Speaker speaker\_1: 8642 South Colfax Avenue, Chicago. Um, and date of birth, September 15th, 2001.

Speaker speaker\_0: And what's the state of that address?

Speaker speaker\_1: Chicago, Illinois, 60617.

Speaker speaker\_0: All righty. And I have your phone number as 312-871-7247?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: And I have your email address as annamuni236 ■■■.com?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: All righty. Well, then I dropped it out. Is there anything else I can assist you with?

Speaker speaker\_1: No, that'd be all. Thank you.

Speaker speaker\_0: Thank you for calling. Have a great day.