

## Transcript: Pearl

**Rojas-4809831315193856-6137265851514880**

### Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else am I speaking with? Uh, JC Lanning. And how can I assist you? Yeah, I got a voicemail from you guys. I was just wondering what kind of benefits, and like what company is this? So we're Benefits in a Card. We're the healthcare administrators for a couple d- or various different staffing agencies. Um, they offer healthcare benefits, so dental, medical, vision, short-term disability, stuff like that. The price depends on how many plans you choose 'cause everything is separate, and who you choose to cover. And it's something that they deduct from your check every week. Oh, so this is from my workplace? Yes. Oh, okay. Oh, so wha- what do I do? Do I just... What kind of benefits are they for dental? Um, what's the name of the staffing agency you work for? Uh, Air Distribution Technologies in Ponca City. So where did you apply? Oh, like, what do you mean where did I apply? Like, when I first got the- Did you apply through a temp agency? No. Uh, I think so but they go through j- uh, the Air Distribution Technologies. They're for... They're called, uh, DTC. I, I don't know. DTC something. Okay. So DTC is, is the staffing agency. They offer dental coverage. The preventative visits are covered at 100% which is your basic cleaning and check-up once per six months. X-rays, non-surgical extractions and fillings are covered at 80% once you pay the \$50 deductible. And things like crowns and braces are not covered. They're not covered? No. Oh. But the HR lady at my workplace said that they do coverage for about \$1,500. No, for crowns and braces they're not covered. Oh. Oh, man. Um, I gotta see. I gotta ask my HR lady 'cause she said there would be. Okay. No worries. They do give you 30 days from the date of your first paycheck to enroll. Okay, thank you. Thank you so much for calling. You have a great day. You too. Bye.

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else am I speaking with?

Speaker speaker\_1: Uh, JC Lanning.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Yeah, I got a voicemail from you guys. I was just wondering what kind of benefits, and like what company is this?

Speaker speaker\_0: So we're Benefits in a Card. We're the healthcare administrators for a couple d- or various different staffing agencies. Um, they offer healthcare benefits, so dental,

medical, vision, short-term disability, stuff like that. The price depends on how many plans you choose 'cause everything is separate, and who you choose to cover. And it's something that they deduct from your check every week.

Speaker speaker\_1: Oh, so this is from my workplace?

Speaker speaker\_0: Yes.

Speaker speaker\_1: Oh, okay. Oh, so wha- what do I do? Do I just... What kind of benefits are they for dental?

Speaker speaker\_0: Um, what's the name of the staffing agency you work for?

Speaker speaker\_1: Uh, Air Distribution Technologies in Ponca City.

Speaker speaker\_0: So where did you apply?

Speaker speaker\_1: Oh, like, what do you mean where did I apply? Like, when I first got the-

Speaker speaker\_0: Did you apply through a temp agency?

Speaker speaker\_1: No. Uh, I think so but they go through j- uh, the Air Distribution Technologies. They're for... They're called, uh, DTC. I, I don't know. DTC something.

Speaker speaker\_0: Okay. So DTC is, is the staffing agency. They offer dental coverage. The preventative visits are covered at 100% which is your basic cleaning and check-up once per six months. X-rays, non-surgical extractions and fillings are covered at 80% once you pay the \$50 deductible. And things like crowns and braces are not covered.

Speaker speaker\_1: They're not covered?

Speaker speaker\_0: No.

Speaker speaker\_1: Oh. But the HR lady at my workplace said that they do coverage for about \$1,500.

Speaker speaker\_0: No, for crowns and braces they're not covered.

Speaker speaker\_1: Oh. Oh, man. Um, I gotta see. I gotta ask my HR lady 'cause she said there would be.

Speaker speaker\_0: Okay. No worries. They do give you 30 days from the date of your first paycheck to enroll.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_0: Thank you so much for calling. You have a great day.

Speaker speaker\_1: You too. Bye.