

Transcript: Pearl

Rojas-4808678211633152-5819258556956672

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure of speaking with? Melissa Edmiston. How can I assist you? Um, I was trying to cancel my insurance, before I get started. No worries, I can definitely... Alrighty, and what's the name of the staff agency you work for? SERS. And the last four digits of your social? 0042. All righty, and if you can confirm <crosstalk. Uh, 75- 7583. And your address? 231 Pleasant Street, Apartment Two, Ashland, Ohio, 44805. All righty. And I have your phone number at 216-760-5690? Correct. And I have your email address as melissaedmonston31@gmail.com? Correct. And you said you're declining benefits today, correct? Correct. All righty. Well, then I go ahead and got you opted out. Is there anything else I missed, sir? No. Well, thanks for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does the pleasure of speaking with?

Speaker speaker_1: Melissa Edmiston.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: Um, I was trying to cancel my insurance, before I get started.

Speaker speaker_0: No worries, I can definitely... Alrighty, and what's the name of the staff agency you work for?

Speaker speaker_1: SERS.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 0042.

Speaker speaker_0: All righty, and if you can confirm <crosstalk.

Speaker speaker_1: Uh, 75- 7583.

Speaker speaker_0: And your address?

Speaker speaker_1: 231 Pleasant Street, Apartment Two, Ashland, Ohio, 44805.

Speaker speaker_0: All righty. And I have your phone number at 216-760-5690?

Speaker speaker_1: Correct.

Speaker speaker_0: And I have your email address as melissaedmonston31@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: And you said you're declining benefits today, correct?

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. Well, then I go ahead and got you opted out. Is there anything else I missed, sir?

Speaker speaker_1: No.

Speaker speaker_0: Well, thanks for calling. You have a great day.

Speaker speaker_1: You too. Bye-bye.