

Transcript: Pearl

Rojas-4805098127147008-5171488600276992

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who can I speak English? Oh, yes. I'm calling to see about the insurance with SST. Okay. And how can I assist you? Yeah. How much is it? Like, uh, weekly or how do you guys charge? So they're weekly deductions and the prices depend on how many plans you choose 'cause everything is separate and who you choose to cover. Okay. If you'd like us to send you copies of the benefit guide... Okay. Can you? Yeah, of course. Um, what's... Give me one second. What is... Hang on. Oh. What is your email address? Uh, jrsalinas0409@gmail.com. Okay. And this email is going to come from info@benefitsinacard.com. Okay. It should go to your inbox. If you don't see it in your inbox, check your spam or junk folder. Um- Okay. ... and then on that, on that guide it's going to show you the plans that are offered, what they cover, how much they cover for each service, and then what it costs a week depending on who you choose to cover. Oh, okay. Sounds great. All righty. And then you guys have until the 30th to enroll. Okay. But when we got hired in, we made the application to enroll on the insurance. Okay. So if you already filled out the enrollment form with your staff and you can see when they transitioned over to us- Uh-huh. ... then it's just a question of waiting, um, till we receive it and get it processed. Okay. So you guys have until the 30th, so if you'd like you can give us a call maybe like the 16th just to make sure that enrollment was received. And if not, we can get you enrolled before your window closes. Okay. Thanks a lot. No problem. Have a good day.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who can I speak English?

Speaker speaker_1: Oh, yes. I'm calling to see about the insurance with SST.

Speaker speaker_0: Okay. And how can I assist you?

Speaker speaker_1: Yeah. How much is it? Like, uh, weekly or how do you guys charge?

Speaker speaker_0: So they're weekly deductions and the prices depend on how many plans you choose 'cause everything is separate and who you choose to cover.

Speaker speaker_1: Okay.

Speaker speaker_0: If you'd like us to send you copies of the benefit guide...

Speaker speaker_1: Okay. Can you?

Speaker speaker_0: Yeah, of course. Um, what's... Give me one second. What is... Hang on. Oh. What is your email address?

Speaker speaker_1: Uh, jrsalinas0409@gmail.com.

Speaker speaker_0: Okay. And this email is going to come from info@benefitsinacard.com.

Speaker speaker_1: Okay.

Speaker speaker_0: It should go to your inbox. If you don't see it in your inbox, check your spam or junk folder. Um-

Speaker speaker_1: Okay.

Speaker speaker_0: ... and then on that, on that guide it's going to show you the plans that are offered, what they cover, how much they cover for each service, and then what it costs a week depending on who you choose to cover.

Speaker speaker_1: Oh, okay. Sounds great.

Speaker speaker_0: All righty. And then you guys have until the 30th to enroll.

Speaker speaker_1: Okay. But when we got hired in, we made the application to enroll on the insurance.

Speaker speaker_0: Okay. So if you already filled out the enrollment form with your staff and you can see when they transitioned over to us-

Speaker speaker_1: Uh-huh.

Speaker speaker_0: ... then it's just a question of waiting, um, till we receive it and get it processed.

Speaker speaker_1: Okay.

Speaker speaker_0: So you guys have until the 30th, so if you'd like you can give us a call maybe like the 16th just to make sure that enrollment was received. And if not, we can get you enrolled before your window closes.

Speaker speaker_1: Okay. Thanks a lot.

Speaker speaker_0: No problem. Have a good day.