

Transcript: Pearl

Rojas-4802781825777664-5402471264993280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. Thank you for calling Benefits in a Card. My name is- Yes. I was trying to figure out what is this, the MEC plan? Um, the MEC plan? Where did you hear about the, the plan or where does it say MEC? Oh, I got a check, I got a check from Wagner saying, "You'll be enrolled in the MEC plan the day after your first check." Um, so the MEC plan is a preventative health plan that's offered by Wagner Staffing. Um, let me take a look at- It's a what? Preventative health plan. Huh? Hold on one second because I can't hear you. It's a what now? Preventative health plan. And what is a preventative health plan? I didn't sign up for it. No. They're letting you know that they offer it. Um, I'm taking a look ... I believe Wagner has auto enrollment. Give me just one moment to confirm that. Okay. Um, yes. Wagner Staffing has automatic enrollment. If you don't call to- Your phone breaking up, girl. It's going in and out. So Wagner has an auto enrollment program. If you don't call within 30 days of receiving your first paycheck to enroll in a plan that you like or to decline the coverage altogether, you're automatically enrolled in a preventative health plan that's deducted from your check every week. Okay. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. Thank you for calling Benefits in a Card. My name is-

Speaker speaker_2: Yes. I was trying to figure out what is this, the MEC plan?

Speaker speaker_1: Um, the MEC plan? Where did you hear about the, the plan or where does it say MEC?

Speaker speaker_2: Oh, I got a check, I got a check from Wagner saying, "You'll be enrolled in the MEC plan the day after your first check."

Speaker speaker_1: Um, so the MEC plan is a preventative health plan that's offered by Wagner Staffing. Um, let me take a look at-

Speaker speaker_2: It's a what?

Speaker speaker_1: Preventative health plan.

Speaker speaker_2: Huh? Hold on one second because I can't hear you. It's a what now?

Speaker speaker_1: Preventative health plan.

Speaker speaker_2: And what is a preventative health plan? I didn't sign up for it.

Speaker speaker_1: No. They're letting you know that they offer it. Um, I'm taking a look ... I believe Wagner has auto enrollment. Give me just one moment to confirm that.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, yes. Wagner Staffing has automatic enrollment. If you don't call to-

Speaker speaker_2: Your phone breaking up, girl. It's going in and out.

Speaker speaker_1: So Wagner has an auto enrollment program. If you don't call within 30 days of receiving your first paycheck to enroll in a plan that you like or to decline the coverage altogether, you're automatically enrolled in a preventative health plan that's deducted from your check every week.

Speaker speaker_2: Okay. All right.