

## **Transcript: Pearl**

**Rojas-4794862130348032-4505896663564288**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 240-898-7557. Good afternoon. This call is for Miss Duncan. My name is calling from Benefits In A Card, calling on behalf of your staffing agency BGSS. We're processing healthcare enrollment forms and on your form, you chose coverage but then you also chose no coverage to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to, we hope we were able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 240-898-7557.

Speaker speaker\_1: Good afternoon. This call is for Miss Duncan. My name is calling from Benefits In A Card, calling on behalf of your staffing agency BGSS. We're processing healthcare enrollment forms and on your form, you chose coverage but then you also chose no coverage to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to, we hope we were able to help you with this enrollment process. Thank you and have a great day.