

Transcript: Pearl

Rojas-4766062251556864-6209329530880000

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with. Uh, my name is Bridget and I'm calling to opt out of the insurance. Okay. And what is the name of the company who you work for? Berge. And the last four digits of your social? Zero, two, seven, six. And if you can confirm your address and date of birth. Uh, P.O. Box 156, Bradesburg, Ohio and 10/11/93. And I have your phone number as 740-975-5573. Yes. And I have your email address as bridget.kessler, bridget.kessler93@... com? Yes. Right. So it looks like you already declined the coverage on the 21st of this month. You'll receive that, that reminder to opt out once a week for the first 30 days but you're good to go. You don't have to give us a call no more. I already got that message. That's what I'm saying. You'll receive it once a week for 30 days but at, um, but you don't have to call again. You already declined on the 21st of this month. Okay. Okay. Thank you so much for calling in. Have a great day. Thank you. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with.

Speaker speaker_2: Uh, my name is Bridget and I'm calling to opt out of the insurance.

Speaker speaker_1: Okay. And what is the name of the company who you work for?

Speaker speaker_2: Berge.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: Zero, two, seven, six.

Speaker speaker_1: And if you can confirm your address and date of birth.

Speaker speaker_2: Uh, P.O. Box 156, Bradesburg, Ohio and 10/11/93.

Speaker speaker_1: And I have your phone number as 740-975-5573.

Speaker speaker_2: Yes.

Speaker speaker_1: And I have your email address as bridget.kessler, bridget.kessler93@... com?

Speaker speaker_2: Yes.

Speaker speaker_1: Right. So it looks like you already declined the coverage on the 21st of this month. You'll receive that, that reminder to opt out once a week for the first 30 days but you're good to go. You don't have to give us a call no more.

Speaker speaker_2: I already got that message.

Speaker speaker_1: That's what I'm saying. You'll receive it once a week for 30 days but at, um, but you don't have to call again. You already declined on the 21st of this month.

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Thank you so much for calling in. Have a great day.

Speaker speaker_2: Thank you. You too.