

Transcript: Pearl

Rojas-4757794521137152-4752993016135680

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits at a Distanc- Card. My name is Pearl. Who do I have the pleasure of speaking with? This is Nina, please, and I need to opt out, please. Okay. And what's the name of the staff agency you work for? It was Surge. I currently don't have an assignment, but I just got a text and then I let them know about it, and they told me to call you guys. Okay. And what are the last four digits of your social? 8245. All righty. And you said your name is Nina? No, Nancy. I'm sorry. Nancy Holmes. Okay. And your address and date of birth? Yes. The mailing is 200 North Diamond Mansfield, Ohio 44901. That's my mailing address, and my date of birth is 12/14 of 68. Okay. And your phone number is 210-672-5733? Correct. And you're opting out of Benefits today, correct? Correct. All righty. Well, let me go ahead and get you opted out. Is there anything else I can assist you with? No, that is it. Thank you so much for calling. You have a great day. Thank you. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits at a Distanc- Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: This is Nina, please, and I need to opt out, please.

Speaker speaker_0: Okay. And what's the name of the staff agency you work for?

Speaker speaker_1: It was Surge. I currently don't have an assignment, but I just got a text and then I let them know about it, and they told me to call you guys.

Speaker speaker_0: Okay. And what are the last four digits of your social?

Speaker speaker_1: 8245.

Speaker speaker_0: All righty. And you said your name is Nina?

Speaker speaker_1: No, Nancy. I'm sorry. Nancy Holmes.

Speaker speaker_0: Okay. And your address and date of birth?

Speaker speaker_1: Yes. The mailing is 200 North Diamond Mansfield, Ohio 44901. That's my mailing address, and my date of birth is 12/14 of 68.

Speaker speaker_0: Okay. And your phone number is 210-672-5733?

Speaker speaker_1: Correct.

Speaker speaker_0: And you're opting out of Benefits today, correct?

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. Well, let me go ahead and get you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, that is it.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you. You too.

Speaker speaker_0: Bye-bye.