

Transcript: Pearl

Rojas-4756762076332032-5081643200495616

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 903-495-9596. Hi, good afternoon. This call is for Mr. Edwards. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff in EDC EMAU. We are processing mail this morning and your benefit card was sent back to the office due to insufficient address. So we're just calling to confirm your address to have your card sent out again. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 to confirm your address, that would be great. Thank you so much and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 903-495-9596.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Edwards. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff in EDC EMAU. We are processing mail this morning and your benefit card was sent back to the office due to insufficient address. So we're just calling to confirm your address to have your card sent out again. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 to confirm your address, that would be great. Thank you so much and have a great day.