

Transcript: Pearl

Rojas-4750259305234432-5250963438485504

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Hales. My name is Pearl calling for Benefits and a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At this moment, you'll be enrolled in the lower price plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Hales. My name is Pearl calling for Benefits and a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At this moment, you'll be enrolled in the lower price plan of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.