

Transcript: Pearl

Rojas-4739415381557248-5123291673182208

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hi, was this Ms. Nicholson, please? Yes. My name is Pearl. I'm calling from Benefits 10-10 Card on behalf of the staffing agency, Hospitality Staffing Solutions. Yes. How are you doing? I am great. And yourself? Good. Um, we're calling because we're processing healthcare enrollment forms, and you chose behavioral health for employees plus family, but we didn't receive any dependent information. So we're just calling to see if that coverage is supposed to be for you and your family or just yourself? Just for myself. Okay. So that's why we're bringing your weekly deductions for \$1.38. Okay. Okay, um, it will take one to two weeks for the staffing agency to start those deductions if you're working or when you do become working. Um, after that, the next Monday you become active. Okay? Okay. Thank you so much. No problem. Thank you for attending my call. You have a great day. Okay. You too.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hi, was this Ms. Nicholson, please?

Speaker speaker_0: Yes.

Speaker speaker_2: My name is Pearl. I'm calling from Benefits 10-10 Card on behalf of the staffing agency, Hospitality Staffing Solutions.

Speaker speaker_0: Yes. How are you doing?

Speaker speaker_2: I am great. And yourself?

Speaker speaker_0: Good.

Speaker speaker_2: Um, we're calling because we're processing healthcare enrollment forms, and you chose behavioral health for employees plus family, but we didn't receive any dependent information. So we're just calling to see if that coverage is supposed to be for you and your family or just yourself?

Speaker speaker_0: Just for myself.

Speaker speaker_2: Okay. So that's why we're bringing your weekly deductions for \$1.38.

Speaker speaker_0: Okay.

Speaker speaker_2: Okay, um, it will take one to two weeks for the staffing agency to start those deductions if you're working or when you do become working. Um, after that, the next Monday you become active. Okay?

Speaker speaker_0: Okay. Thank you so much.

Speaker speaker_2: No problem. Thank you for attending my call. You have a great day.

Speaker speaker_0: Okay. You too.