

Transcript: Pearl

Rojas-4738837455749120-5977773821837312

Full Transcript

Good afternoon. I'm with BetterSpendingCard. My name is ????. This is William Dickerson. And how can I assist you? So, I was just trying to opt out for the, uh, insurance thing, so they can stop taking the money out my check. Okay. What's the name of the staff agency you work for? Serge Staff in London, Ohio. All righty. And the last four digits of your social? 9206. All righty. And... And what is your address for the database? 1071985. And your address? It is 3550 W- Roswell Drive, Columbus, Ohio 43227. All righty. And I have your phone number as 614-929-0629? No, my phone number is 477- 614-477-7493. All righty. And I have your email address as willbetbetter16... Sorry, willbebetter1216@gmail.com? Yes. And you said you wanted to opt out of coverages today, correct? Yes. All righty. When it goes to opt it out, is there anything else I can assist you with? No, that's it. Like, it stops immediately, right? Like I know it might come out of this check, but not going further, right? Um, no, you actually declined, so you shouldn't see any deductions. You said what? Give me one second. Um, I'm not showing that there would be any deductions, if any, they would be one. But I'm not showing that deductions will be coming out. Okay. Well, thank you. Thank you for your help. I appreciate it. No problem. Thank you for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Good afternoon. I'm with BetterSpendingCard. My name is ???.

Speaker speaker_1: This is William Dickerson.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: So, I was just trying to opt out for the, uh, insurance thing, so they can stop taking the money out my check.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: Serge Staff in London, Ohio.

Speaker speaker_0: All righty. And the last four digits of your social?

Speaker speaker_1: 9206.

Speaker speaker_0: All righty. And... And what is your address for the database?

Speaker speaker_1: 1071985.

Speaker speaker_0: And your address?

Speaker speaker_1: It is 3550 W- Roswell Drive, Columbus, Ohio 43227.

Speaker speaker_0: All righty. And I have your phone number as 614-929-0629?

Speaker speaker_1: No, my phone number is 477- 614-477-7493.

Speaker speaker_0: All righty. And I have your email address as willbetbetter16... Sorry, willbebetter1216@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: And you said you wanted to opt out of coverages today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. When it goes to opt it out, is there anything else I can assist you with?

Speaker speaker_1: No, that's it. Like, it stops immediately, right? Like I know it might come out of this check, but not going further, right?

Speaker speaker_0: Um, no, you actually declined, so you shouldn't see any deductions.

Speaker speaker_1: You said what?

Speaker speaker_0: Give me one second. Um, I'm not showing that there would be any deductions, if any, they would be one. But I'm not showing that deductions will be coming out.

Speaker speaker_1: Okay. Well, thank you. Thank you for your help. I appreciate it.

Speaker speaker_0: No problem. Thank you for calling. You have a great day.

Speaker speaker_1: You too.