

Transcript: Pearl

Rojas-4689391990554624-5032388856856576

Full Transcript

... has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Ms. Williams. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with your enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: ... has been forwarded to voice mail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi, good afternoon. This call is for Ms. Williams. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with your enrollment process. Thank you and have a great day.