**Transcript: Pearl** 

Rojas-4663360368361472-6401852702146560

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Borders. My name is Pearl. Calling from Benefits CenterCard. Calling on behalf of your staff at AGC Wagner Services Solutions. We are processing return mail this morning and your card was returned to the office due to insufficient address, so we're just calling to confirm your address to get your card resent. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, that'd be great. Thank you so much. Have a great day.

## **Conversation Format**

Speaker speaker 0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi, good afternoon. This call is for Mr. Borders. My name is Pearl. Calling from Benefits CenterCard. Calling on behalf of your staff at AGC Wagner Services Solutions. We are processing return mail this morning and your card was returned to the office due to insufficient address, so we're just calling to confirm your address to get your card resent. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, that'd be great. Thank you so much. Have a great day.