

## Transcript: Pearl

**Rojas-4661204041908224-5605649264459776**

### Full Transcript

Hi. Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl ■Huda. This is what you're speaking with. Hi. Uh, this is William Redding. How are you doing today? I am good, and yourself? I'm doing all right. Okay. Thank you for asking. How can I assist you? I need to cancel the insurance I have, all except vision. Okay. What's the name of the staffing agency you work for? MAU. And the last four digits of your social? 9136. All righty. And if you can confirm your address and date of birth? 10848 Anderson Road, Piedmont, South Carolina. Date of birth is March 5th, 2001. All right. Then I have your phone number as 864-430-2367? Correct. And I have your email address as wmreading1@gmail.com? That's right, yep. And you said everything but vision? Yeah, everything but vision. All righty. Let's take a look here. So dental, term life, critical illness, permanent health. So that brings your weekly deductions down to \$7.62. All right. Thank you very much. All right. It will take one to two weeks for the staffing agency to adjust your deductions, but once they do, um, the following week it will just be the \$7.62. All right. Thank you very much. Thank you so much for calling. You have a good day. Thank you.

### Conversation Format

Speaker speaker\_0: Hi. Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl ■Huda. This is what you're speaking with.

Speaker speaker\_1: Hi. Uh, this is William Redding. How are you doing today?

Speaker speaker\_0: I am good, and yourself?

Speaker speaker\_1: I'm doing all right.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Thank you for asking.

Speaker speaker\_0: How can I assist you?

Speaker speaker\_1: I need to cancel the insurance I have, all except vision.

Speaker speaker\_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker\_1: MAU.

Speaker speaker\_0: And the last four digits of your social?

Speaker speaker\_1: 9136.

Speaker speaker\_0: All righty. And if you can confirm your address and date of birth?

Speaker speaker\_1: 10848 Anderson Road, Piedmont, South Carolina. Date of birth is March 5th, 2001.

Speaker speaker\_0: All right. Then I have your phone number as 864-430-2367?

Speaker speaker\_1: Correct.

Speaker speaker\_0: And I have your email address as wmreading1@gmail.com?

Speaker speaker\_1: That's right, yep.

Speaker speaker\_0: And you said everything but vision?

Speaker speaker\_1: Yeah, everything but vision.

Speaker speaker\_0: All righty. Let's take a look here. So dental, term life, critical illness, permanent health. So that brings your weekly deductions down to \$7.62.

Speaker speaker\_1: All right. Thank you very much.

Speaker speaker\_0: All right. It will take one to two weeks for the staffing agency to adjust your deductions, but once they do, um, the following week it will just be the \$7.62.

Speaker speaker\_1: All right. Thank you very much.

Speaker speaker\_0: Thank you so much for calling. You have a good day.

Speaker speaker\_1: Thank you.