

Transcript: Pearl

Rojas-4658930121752576-4834270819434496

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Earl. Who do I have the pleasure of speaking with? Speaking with Lawrence DeLago. And how can I assist you, Mr. DeLago? I do not want to be enrolled in Benefits to Card. Okay, what's the name of the staff agency you work for? Serge. And the last four digits of your Social? Seven, seven, one, one. All right, and if you can confirm your address and date of birth for me? You said address and date of birth? Yes, sir. 5701 East Shirley Lane, Apartment 1006. Date of birth, 07/25/'79. All righty, now your phone number is 708-953-5990? Correct. And I have your email address as flavored144@gmail.com? Correct. And you said we're opting out today, correct? Correct. All righty, honey, I got you opted out. Is there anything else I can assist you with? No, ma'am. You're doing great. Thank you so much for calling. You have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Earl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Speaking with Lawrence DeLago.

Speaker speaker_1: And how can I assist you, Mr. DeLago?

Speaker speaker_2: I do not want to be enrolled in Benefits to Card.

Speaker speaker_1: Okay, what's the name of the staff agency you work for?

Speaker speaker_2: Serge.

Speaker speaker_1: And the last four digits of your Social?

Speaker speaker_2: Seven, seven, one, one.

Speaker speaker_1: All right, and if you can confirm your address and date of birth for me?

Speaker speaker_2: You said address and date of birth?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: 5701 East Shirley Lane, Apartment 1006. Date of birth, 07/25/'79.

Speaker speaker_1: All righty, now your phone number is 708-953-5990?

Speaker speaker_2: Correct.

Speaker speaker_1: And I have your email address as flavored144@gmail.com?

Speaker speaker_2: Correct.

Speaker speaker_1: And you said we're opting out today, correct?

Speaker speaker_2: Correct.

Speaker speaker_1: All righty, honey, I got you opted out. Is there anything else I can assist you with?

Speaker speaker_2: No, ma'am. You're doing great.

Speaker speaker_1: Thank you so much for calling. You have a great day.